



Key Performance Indicators Minor Works 2017

Key
Performance 1
Indicator

TIME

KPI Name

TIME– Taken for construction against

Purpose	Quality outputs and outcomes (right time) Monitor quality of works as evaluated at Practical Completion
Definition	An employer's pre-completion list of outstanding work, which is shared with the contractor to clarify what work remains outstanding before Practical Completion "snagging" is used to describe unsatisfactory work or small items

Calculation	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #4F81BD; color: white;"> <th style="padding: 5px;">Criteria</th> <th style="padding: 5px;">Score</th> <th style="padding: 5px;">Achieved Score</th> </tr> </thead> <tbody> <tr> <td style="padding: 5px;">Above 21 defects/snags only</td> <td style="text-align: center; padding: 5px;">0</td> <td style="padding: 5px;"></td> </tr> <tr> <td style="padding: 5px;">Up to 20 defects/snags only</td> <td style="text-align: center; padding: 5px;">1</td> <td style="padding: 5px;"></td> </tr> <tr> <td style="padding: 5px;">Up to 10 defects/snags only</td> <td style="text-align: center; padding: 5px;">2</td> <td style="padding: 5px;"></td> </tr> <tr style="background-color: #4F81BD; color: white;"> <td style="padding: 5px;"></td> <td style="text-align: center; padding: 5px;">3</td> <td style="padding: 5px;"></td> </tr> <tr style="background-color: #4F81BD; color: white;"> <td style="padding: 5px;"></td> <td style="text-align: center; padding: 5px;">4</td> <td style="padding: 5px;"></td> </tr> <tr> <td style="padding: 5px;">No defects at all</td> <td style="text-align: center; padding: 5px;">5</td> <td style="padding: 5px;"></td> </tr> </tbody> </table>	Criteria	Score	Achieved Score	Above 21 defects/snags only	0		Up to 20 defects/snags only	1		Up to 10 defects/snags only	2			3			4		No defects at all	5	
Criteria	Score	Achieved Score																				
Above 21 defects/snags only	0																					
Up to 20 defects/snags only	1																					
Up to 10 defects/snags only	2																					
	3																					
	4																					
No defects at all	5																					

Comments

Purpose

Effective delivery, strategic alignment of partners and win/win relationship

Calculation

Criteria	Score	Achieved Score
----------	-------	----------------

Purpose	Ensure agreement of the final accounts by planned date.
---------	---

Calculation	Criteria	Score	Achieved Score
	Over3 months	0	
	Within 3 months	1	
		4	
	Within 2 months	3	
		4	
	Within 1 month	5	
Comments			

Key Performance Indicator 5 **HEALTH AND SAFETY**

KPI Name	HEALTH AND SAFETY Amber, Red card system
Results Reporter(s)	Project Manager's Report

Purpose	Ensure site health and safety
Definition	Notices and warnings received under the University of Worcester H&S card system.
Minimum Pass Mark	Score 1 No more than Yellow Cards – 10 Red Cards 1
Method	Site inspection carried out by Employer
Information Source	Health Safety and Environment Inspection Report

Calculation	<table border="1"> <thead> <tr> <th>Criteria</th> <th>Score</th> <th>Achieved Score</th> </tr> </thead> <tbody> <tr> <td>10+ Yellow or 1 Red</td> <td>0</td> <td></td> </tr> <tr> <td>8+ Yellow</td> <td>1</td> <td></td> </tr> <tr> <td>4+ Yellow</td> <td>2</td> <td></td> </tr> <tr> <td>Up to 3 Yellow only</td> <td>3</td> <td></td> </tr> <tr> <td>Up to 2 Yellow only</td> <td>4</td> <td></td> </tr> <tr> <td>Zero cards issued</td> <td>5</td> <td></td> </tr> </tbody> </table>	Criteria	Score	Achieved Score	10+ Yellow or 1 Red	0		8+ Yellow	1		4+ Yellow	2		Up to 3 Yellow only	3		Up to 2 Yellow only	4		Zero cards issued	5	
	Criteria	Score	Achieved Score																			
	10+ Yellow or 1 Red	0																				
	8+ Yellow	1																				
	4+ Yellow	2																				
	Up to 3 Yellow only	3																				
	Up to 2 Yellow only	4																				
Zero cards issued	5																					
Comments																						

