



WELCOME!

Welcome to the University of Worcester. We are delighted you have chosen to study with us at one of our academic partners. We hope that you will find your studies both enjoyable and inspiring. This guide is designed to help you understand the services the University of Worcester to support you during your studies and how you can access them.

We hope to have the opportunity to meet you during the year and hear how you are getting on. Good luck with your studies!

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‘ Ž “ ‹ ” — ™ Resident, Students' Union (SU)

Accessing Support from the University

Our academic partners have some excellent student services available to support you locally; however, you may sometimes want to access the main University services. You are always welcome to visit us on campus in Worcester but there are several other ways to get in touch with us. You can access the following services or make appointments online or over the phone. Face to face conversations are always better than phone conversations and we are happy to use S Teams for appointments where possible ½ † ‘ ™ • ” š • CE “ Š † • • ” Ž “ ™ ’ Š “ ™ Šš ~ Š % . When speaking with us from home or college, do think about whether any information you give is confidential. If this is likely to be the case, you should consider finding a room or space where you are on your own or less likely to be interrupted or overheard.

General questions or queries - www.worcester.ac.uk/firstpoint/

firstpoint is your first port of call for any general queries or support you require; the team is dedicated to helping you access the information you need. firstpoint is open Monday to Friday and you can reach them by dropping them an email at firstpoint@worc.ac.uk or giving them a call on 01905 542551. Visit their website www.worc.ac.uk/firstpoint for more information and opening hours. You can also reach them via your MyDay portal on your SOLE page. If your query or support need is more specific then you ()Tj0-0.029 TwTw (on)T04 Tc 0.047dem

Disability - <https://www2.worc.ac.uk/disabilityanddyslexia/>

If you have a disability, medical condition or specific learning difficulty (e.g. dyslexia) we encourage you to

